

Privacy policy reev App

We operate our applications and websites for drivers in accordance with the principles set out below:

We undertake to comply with the statutory provisions on data protection and endeavour to observe the principles of data avoidance and data minimisation at all times.

1. Name and address of the controller and the data protection officer

a) The person responsible

The controller within the meaning of the General Data Protection Regulation and other national data protection laws of the member states of the European Union as well as other data protection regulations is

reev GmbH
Sandstraße 3
80335 Munich

+49 (0) 89 21538970
info@reev.com

b) The Data Protection Officer

The data protection officer of the controller is:

SiDIT GmbH
Langgasse 20
97261 Güntersleben
E-Mail: info@sidit.de
Website: <https://sidit.de/>

2. Explanation of terms

We have designed our privacy policy in accordance with the principles of clarity and transparency. However, if there are any uncertainties regarding the use of various terms, the corresponding definitions can be viewed [here](#).

3. Legal basis for the processing of personal data

We only process your personal data, such as your surname and first name, your email address and IP address, etc., if there is a legal basis for doing so. According to the General Data Protection Regulation, the following regulations in particular come into consideration here:

- Art. 6 para. 1 sentence 1 lit. a GDPR: The data subject has given their consent to the processing of their personal data for one or more specific purposes.
- Art. 6 para. 1 sentence 1 lit. b GDPR: The processing is necessary for the fulfilment of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract.
- Art. 6 para. 1 sentence 1 lit. c GDPR: Processing is necessary for compliance with a legal obligation to which the controller is subject.
- Art. 6 para. 1 sentence 1 lit. d GDPR: Processing is necessary in order to protect the vital interests of the data subject or of another natural person.
- Art. 6 para. 1 sentence 1 lit. e GDPR: Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.
- Art. 6 para. 1 sentence 1 lit. f GDPR: Processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

However, we will always point out the legal basis on which your personal data is processed at the relevant points in this privacy policy.

4. Disclosure of personal data

The disclosure of personal data also constitutes processing within the meaning of section 3 above. However, we would like to take this opportunity to inform you separately about the issue of disclosure to third parties. The protection of your personal data is very important to us. For this reason, we are particularly careful when it comes to passing on your data to third parties.

Data is therefore only passed on to third parties if there is a legal basis for the processing. For example, we pass on personal data to persons or companies who work for us as processors in accordance with Art. 28 GDPR. A processor is anyone who processes personal data on our behalf - i.e. in particular in a relationship of instruction and control with us.

In accordance with the requirements of the GDPR, we conclude a contract with each of our processors to oblige them to comply with data protection regulations and thus ensure comprehensive protection of your data.

5. Storage period and deletion

We will delete your personal data if it is no longer required for the purposes for which it was collected or otherwise processed, or if the processing is not necessary for the exercise of the right to freedom of expression and information, for the fulfilment of a legal obligation, for reasons of public interest or for the assertion, exercise or defence of legal claims.

6. SSL encryption

Our App uses SSL encryption for security reasons and to protect the transmission of confidential content, such as the enquiries you send to us as the App operator.

If SSL encryption is activated, the data you transmit to us cannot be read by third parties.

7. Cookies

We use cookies on our website. Cookies are small data packets that your browser automatically creates and that are stored on your end device when you visit our website. These cookies are used to store information in connection with the end device used.

When cookies are used, a distinction is made between technically necessary cookies and "other" cookies. Technically necessary cookies are those that are absolutely necessary in order to provide an information society service that you have expressly requested.

a) Technically necessary cookies

In order to make the use of our website more pleasant for you, we use technically necessary cookies, which may be so-called session cookies (e.g. language and font selection, shopping basket, etc.), consent cookies, cookies to ensure server stability and security or similar. The legal basis for the cookies results from Art. 6 para. 1 sentence 1 lit. f) GDPR, our legitimate interest in the error-free operation of the website and the interest in providing you with our services in an optimised manner.

b) More cookies

Other cookies include cookies for statistical, analytical, marketing and retargeting purposes.

Further details can be found [here](#).

8. Collection and storage of personal data and the nature and purpose of its use

a) Download the App

When you download the mobile App, the required information is transmitted to the App Store, in particular your user name, e-mail address and customer number of your account, time of download, payment information and the individual device identification number. We have no influence on this data collection and are not responsible for it. We only process the data to the extent necessary for downloading the mobile App to your mobile device.

b) Use of the App

If you wish to use our mobile App, we collect the following data, which is technically necessary for us to offer you the functions of our mobile App and to ensure stability and security:

- Date and time of the enquiry
- Time zone difference to Greenwich Mean Time (GMT)
- Access status/HTTP status code

The legal basis for data processing is Art. 6 para. 1 sentence 1 lit. f GDPR. Our legitimate interest follows from the purposes for data collection listed above. Under no circumstances do we use the data collected for the purpose of drawing conclusions about your person.

c) Registration

To be able to use the App, the user must register with reev. To do this, they must enter their e-mail address, first name, surname and password.

In accordance with Art. 6 para. 1 sentence 1 lit. b GDPR, only the personal data absolutely necessary for the fulfilment of the contract will be processed for registration.

d) Functions

The user has the option of managing their charging processes in the App. To do this, the user can enter their payment details and payment methods, view their charging processes and view their monthly invoices for the charging processes they have carried out.

The address (street, house number, postcode, city, country) and credit card information (encrypted) are forwarded to the responsible payment service provider for the monthly billing of charging processes.

For the use of the functions, only the personal data required to fulfil the contractual obligation is processed in accordance with Art. 6 para. 1 sentence 1 lit. b GDPR.

9. Analysis and tracking tools

In addition to the analysis tools of the corresponding app stores, we also use the analysis and tracking tools listed below in our App. These are used to ensure the continuous optimisation of our App and to design it in line with requirements.

a) PostHog

We use PostHog, a product analysis service, Inc, 2261 Market St., #4008, San Francisco, CA 94114, USA (hereinafter referred to as "PostHog") in our App.

PostHog processes information about your use of this App such as:

- Identification - name, user name
- Computer device - IP address, MAC address, browser footprint
- Contact - e-mail address
- Location - country, region, city
- Behaviour - product usage (page views, clicks, browsing behaviour)

These are generally transmitted in encrypted form to a PostHog server in Frankfurt, Germany and stored there.

PostHog is also certified under the Data Privacy Framework Agreement (DPF) as part of the agreement between the EU and the USA.

PostHog will use this information on our behalf to analyse your use of our App, to compile reports on App activities and to provide us with further services associated with App use and Internet use.

Please click [here](#) for an overview of data protection at PostHog.

b) Sentry

In our App, we use Sentry, an advertising analysis service from Functional Software, Inc, 45 Fremont Street, 8th Floor, San Francisco, CA 9410, USA (hereinafter "Sentry").

Sentry processes information about your use of this App such as:

- Name and version of the browser used
- Operating system of your computer
- Website from which the access is made (referrer URL)
- Time of the server request

These are usually transmitted in encrypted form to a Sentry server in Frankfurt, Germany and stored there.

Sentry is also certified under the Data Privacy Framework Agreement (DPF) as part of the agreement between the EU and the USA.

Via Sentry, we have activated the functionality that your IP address is neither transmitted nor stored and shared, so that it is anonymised in our system.

Sentry will use this information on our behalf to analyse your use of our App, to compile reports on App activities and to provide us with further services associated with App use and Internet use.

Please click [here](#) for an overview of data protection at Sentry.

10. Rights of the data subject

You have the following rights:

a) Information

In accordance with Art. 15 GDPR, you have the right to request information about your personal data processed by us. This right to information includes information about

- the purposes of processing
- the categories of personal data
- the recipients or categories of recipients to whom your data has been or will be disclosed
- the planned storage period or at least the criteria for determining the storage period
- the existence of a right to rectification, erasure, restriction of processing or objection
- the existence of a right to lodge a complaint with a supervisory authority
- the origin of your personal data if it was not collected by us
- the existence of automated decision-making, including profiling and, where applicable, meaningful information about its details

b) Correction

According to Art. 16 GDPR, you have the right to immediate correction of incorrect or incomplete personal data stored by us.

c) Erasure

In accordance with Art. 17 GDPR, you have the right to demand that we erase your personal data without undue delay, unless further processing is necessary for one of the following reasons:

- the personal data are still necessary for the purposes for which they were collected or otherwise processed
- to exercise the right to freedom of expression and information
- for compliance with a legal obligation which requires processing by European Union or Member State law to which the controller is subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller
- for reasons of public interest in the area of public health pursuant to Art. 9 para. 2 lit. h and i and Art. 9 para. 3 GDPR
- for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Art. 89 para. 1 GDPR, insofar as the right referred to in section a) is likely to render impossible or seriously impair the achievement of the objectives of that processing
- for the assertion, exercise or defence of legal claims

d) Restriction of processing

In accordance with Art. 18 GDPR, you can request the restriction of the processing of your personal data for one of the following reasons:

- You dispute the accuracy of your personal data.
- The processing is unlawful and you oppose the erasure of the personal data.
- We no longer need the personal data for the purposes of processing, but you need it for the establishment, exercise or defence of legal claims.
- You object to the processing pursuant to Art. 21 (1) GDPR.

e) Information

If you have requested the rectification or erasure of your personal data or a restriction of processing in accordance with Art. 16, Art. 17 (1) and Art. 18 GDPR, we will inform all recipients to whom your personal data has been disclosed of this, unless this proves impossible or involves a disproportionate effort. You can request that we inform you of these recipients.

f) Transmission

You have the right to receive your personal data that you have provided to us in a structured, commonly used and machine-readable format.

You also have the right to request the transfer of this data to a third party, provided that the processing is carried out using automated procedures and is based on consent pursuant to Art. 6 para. 1 sentence 1 lit. a or Art. 9 para. 2 lit. a or on a contract pursuant to Art. 6 para. 1 sentence 1 lit. b GDPR.

g) Revocation

In accordance with Art. 7 (3) GDPR, you have the right to withdraw your consent to us at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.

In future, we may no longer continue the data processing that was based on your revoked consent.

h) Complaint

In accordance with Art. 77 GDPR, you have the right to lodge a complaint with a supervisory authority if you believe that the processing of your personal data violates the GDPR.

i) Contradiction

If your personal data is processed on the basis of legitimate interests in accordance with Art. 6 para. 1 sentence 1 lit. f GDPR, you have the right to object to the processing of your personal data in accordance with Art. 21 GDPR, provided that there are reasons for this arising from your particular situation or the objection is directed against direct advertising. In the latter case, you have a

general right to object, which will be implemented by us without specifying the particular situation.

If you wish to exercise your right of cancellation or objection, simply send an e-mail to info@reev.com.

j) Automated decision-making in individual cases including profiling

You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning you or similarly significantly affects you. This does not apply if the decision

- i. is necessary for the conclusion or fulfilment of a contract between you and us
- ii. is authorised by European Union or Member State law to which we are subject and which also lays down suitable measures to safeguard your rights and freedoms and legitimate interests
- iii. with your express consent

However, these decisions may not be based on special categories of personal data pursuant to Art. 9 para. 1 GDPR, unless Art. 9 para. 2 lit. a or g GDPR applies and appropriate measures have been taken to protect the rights and freedoms as well as your legitimate interests.

With regard to the cases referred to in i) and iii), we will take reasonable steps to safeguard your rights and freedoms and legitimate interests, including at least the right to obtain human intervention on our part, to express your point of view and to contest the decision.

11. Changes to the privacy policy

If we change the privacy policy, this will be indicated in the App.

(Status 05.2025)