Service specifications & price list (as of 01/2025)

Software-as-a-Service (SaaS) services

Our reev Connect software solution is provided via the Internet as Software-as-a-Service (SaaS) and enables the activation and allocation of individual charging processes to persons or e-vehicles, monitoring and reporting, internal booking and billing, external billing, etc., as described in more detail below. The reev offer includes the software connection of your master charging station(s) to our IT infrastructure, the reev dashboard and access to the corresponding services.

The performance parameters of our SaaS services include in detail:

General configuration and administration	The reev dashboard makes configuring and managing your charging infrastructure as easy as possible: - Configuration of charging points: free charging without authentication or charging after prior authentication - Teaching, assigning and managing RFID cards - Access management for the ecomplete SaaS suite (available roles: administrator, fleet manager, authorised readers)
Monitoring and reporting	The monitoring dashboard provides you with a concise visual display and targeted evaluation options for the charging infrastructure you operate, with the following display functions: - Number of charging points (per location) - Current operating status (free, occupied, etc.) of the individual charging points of the charging infrastructure and the current total charging capacity (per location) - The charging load curve, i.e. time-based representation of the charging load per charging point and for all locations - Overview of charging times and the respective operating statuses of the charging infrastructure ("charging statuses") as a heat map over time
Internal allocation/billing to cost centres	The "internal allocation" function allows you to accurately record and internally allocate the (charging) costs of your internal vehicle fleet or company car fleet using individual cost centres. - Multiple cost centres can be created - Assignment of individual charging processes to internal cost centres for internal cost allocation - Management of RFID cards ("charging keys" for authentication) and assignment to individual vehicles and users - Assignment of RFID cards to cost centres - Tariff management for internal billing: creation of one or more tariffs (kWh) - Internal billing function: Accumulate the costs of charging processes per cost centre - Export function: Export the costs of charging processes per cost centre as a .csv file

Regular billing of authorised users – direct marketing of charging points to a specific and defined group of people by the customer
 	
(Pro only)
	With automated billing for authorised users, our software enables you to market charging points to a specific and defined group of people (known as authorised users) yourself and offer them for a fee based on a tariff of your choice. The collection and distribution of the fees incurred for the charging processes is carried out with the assistance of a payment service provider (PSP).
	
	- Invitation and management of authorised users
	- Setting charging rates for authorised users
	- Automated individual billing of monthly charging transactions by authorised users (based on authentication)
	   - Sending monthly statements to authorised users by email
	   - Instruction for monthly debits via a PSP
	   - Invoicing is carried out in the name and on behalf of the customer by the provider. A separate billing group is opened by the provider for this purpose.
	- Automatic credit of monthly charges to the customer
	   - Instructions for monthly credit transfers via a PSP

Ad hoc charging – direct marketing of charging points to an undefined group of people (guest charging, spontaneous charging) by the customer
 	
(Pro only)
	With the ad hoc charging function, our software enables you to market your charging points yourself to an undefined group of people (so-called ad hoc users) and offer them for a fee – according to a tariff of your choice.
	- . The collection and distribution of the fees incurred for the charging processes is carried out with the assistance of a payment service provider (PSP).
	- Option to set the tariff individually for each charging point
	- Start of a charging process after authorisation
	- Display of a booking account for ad hoc charging processes, including
	   - listing of monthly charging processes
	   - Monthly totals for costs and electricity consumption
	- Billing of charging processes for ad hoc users
	   - Automated crediting of revenue to the CPO's disposable account
	   - Automated invoicing to ad hoc users

Customer requirements:
- Sufficient GSM signal strength at the respective location
- Provision of the required maximum load per location
- Existing RFID cards or existing charging keys; RFID cards must comply with STD Mifare
- The charging stations are equipped with hardware for operation with the RFID cards supported by reev
- Provision of parking space cards or charging plans suitable for monitoring per location in image file format (PNG, JPG) (optional for map display of charging points)
- The charging stations meet the technical requirements according to the annex to the contract terms and conditions for the reev Connect product

Roaming Services

In addition to the above Software-as-a-Service features, the reev Dashboard (in the Pro version) includes the option of having your charging points marketed by reev, if this is activated by the customer.

Roaming – marketing of charging points to an undefined group of people by reev **(Pro only)**	With our roaming services, you can offer your charging stations to a larger group of e-vehicle drivers. Our service includes: - Registration of your selected charging points on a third-party marketing platform (e.g. Hubject GmbH) - The commercial marketing, use and exploitation of the charging stations via the third-party platform is carried out by reev in its own name and on its own account and at its own risk - Billing of charging transactions generated via the third-party platform between reev and the customer - Monthly payment by reev to the customer for the charging transactions marketed in this way at the agreed service price Our contractual terms and conditions for the reev Connect product apply.

Payment Terminal (optional)

In addition to the above Software-as-a-Service offerings, reev optionally offers the option of marketing its charging points to an undefined group of people via a physical card reader terminal with the Payment Terminal product.

Payment Terminal – direct marketing of charging points to an undefined group of people (guest charging, spontaneous charging) by the customer via a physical card reader terminal **(Pro only)**	With this function, our software enables you to market your charging points yourself to an undefined group of people (so-called payment terminal users) via a physical card reader terminal and offer them for a fee – according to a tariff of your choice. The collection and distribution of the fees incurred for the charging processes is carried out with the assistance of a payment service provider (PSP).
	- Option to set individual tariffs for each charging group
	- Start of a charging process after authorisation at the card reader terminal
	- Display of a booking account for the payment terminal charging processes included
	  o Listing of monthly charging processes
	  o Monthly totals for costs and electricity consumption
	- Billing of charging processes by payment terminal users
	  o Automatic crediting of income to the CPO's current account
	  o Automated issuance of receipts to payment terminal users

reev Balancer (optional)

In addition to the above Software-as-a-Service offerings, reev also offers the option of integrating existing charging points into reev Balancer, a cloud-based energy management system.

reev Balancer – cloud-based energy management system	The reev Balancer enables efficient control and monitoring of the charging infrastructure and distributes the available power efficiently to the vehicles to be charged. This maximises the performance of the charging infrastructure without the need for costly investments in increasing the grid connection capacity.
	Monitoring and control of the charging infrastructure
	- Advanced control and centralised management of the charging infrastructure via online access - Fully integrated via the reev dashboard
	Load management and cascading
	- Optimal distribution of capacity to an unlimited number of charging groups - Mapping of complex topologies with multiple sub-distributions - Calculation of a dynamic limit depending on the building load - Prevention of overload through phase-accurate load management and avoidance of uneven load distribution
	Prioritisation
	Prioritising individual charging points, users or user groups (via RFID card) ensures that maximum power is available at the prioritised charging points at all times.
	Grid-friendly charging
	The reev Balancer allows control commands from the grid operator to be implemented in accordance with Article 14a of the German Energy Industry Act (EnWG).
	PV integration
	Integration of PV for surplus charging. Self-generated surplus PV electricity can be used to charge the EV infrastructure.

Price list

When purchasing reev software licences, the following monthly costs apply per charging point. These fees are billed once for a full year.

When purchasing a reev ready licence key or a reev Connect licence key, the usage fees for the first 24 months are included in the purchase price. From the 25th month onwards, the following monthly costs apply per charging point. If you have purchased a preconfigured reev product, the monthly costs will apply after the initial 1-month trial period (only for new customers).

reev Dashboard Pro	EUR (net)
Basic monthly fee per charging point	9.
Monthly fee for SIM card per card	4

reev Dashboard Compact	EUR (net)
Basic monthly fee per charging point	6.90
Monthly fee for SIM card per card	4.5

reev payment terminal (optional)	EUR (net)
Basic fee per month per payment terminal	20

reev Balancer – static load management (optional)	EUR (net)
Basic monthly fee per charging point	3
Fee for LTE connection per month per charging point	1

reev Balancer – dynamic load management (optional)	EUR (net)
Basic fee per month per charging point	5
Fee for LTE connection per month per charging point	1

Transaction-related fees

Fees per transaction equal to the specified percentage of the transaction amount plus a fixed amount.

	VISA/Mastercard		AMEX	SEPA
	National/European	Non-European		
Registered drivers (employees with private vehicles) Free choice of tariff by the operator	3.1 + Fixed amount: 0 .10 EUR/month	4.4 + Fixed amount: 0 .10 EUR/month	4.8 + Fixed amount: 0 .10 EUR/month	1.5 + Fixed amount: 0 .30 EUR/month
Ad hoc drivers (e.g. customers/guests) Free choice of tariff by the operator	3 + Fixed amount: 0 .10 EUR	4 + Fixed amount: 0 .10 EUR	4.8 + Fixed amount: 0 .10 EUR	-
eRoaming Fixed tariff	0.30 EUR/payment			
Payment terminal (optional) Free choice of tariff by the operator	5.0% on the amount charged per month (via the payment terminal)			

eRoaming payout amounts

Germany
• AC charging: €0.4161 per kWh power price (excl. VAT) • DC charging: €0.5161 per kWh power price (excl. VAT)

Switzerland:
• AC charging: 0.44 CHF per kWh power price (excl. VAT) • DC charging: CHF 0.54 per kWh power price (excl. VAT)

Italy:
• AC charging: €0.40 per kWh power price (excl. VAT) • DC charging: €0.50 per kWh power price (excl. VAT)

Netherlands
• AC charging: €0.42 per kWh power price (excl. VAT) • DC charging: €0.52 per kWh power price (excl. VAT)

Austria:
• AC charging: €0.38 per kWh power price (excl. VAT) • DC charging: €0.48 per kWh power price (excl. VAT)

Luxembourg:
• AC charging: €0.37 per kWh power price (excl. VAT) • DC charging: €0.38 per kWh power price (excl. VAT)

Belgium:
• AC charging: €0.42 per kWh power price (excl. VAT) • DC charging: €0.52 per kWh power price (excl. VAT)

France:
• AC charging: €0.30 per kWh power price (excl. VAT) • DC charging: €0.38 per kWh power price (excl. VAT)

Parking fee

The charging infrastructure operator also receives a parking fee of 0.10€ (EU) /0.10 CHF (CH) per minute

- after 240 minutes for AC charging

- after 120 minutes for DC charging

€The maximum parking fee is 12 euros (EU) / 12 Swiss francs (CH) per charging session.

Additional notes

Please note: These fees include ALL fees incurred during transactions. The only exceptions are the exchange fees listed (2%). Prices in CHF may vary. If no 3D Secure or fraud detection procedure is required during transaction processing, lower fees will apply. If a 3D procedure is used, fees may vary slightly.

[Note: The customer should/must then enter further important information on the execution of the various services in the user settings of the software, e.g.:

- The specific recording of charging points,

- Creation of authorised users and their charging price

- Setting the charging prices for ad hoc and/or roaming]