



FEE OVERVIEW (as of 01/2025)

Provider	reev GmbH	
Services	The products and services of reev are provided independently of the following fees via the reev dashboard. Transaction fees are only incurred when the billing function is actively used (at least one transaction per month).	
Country-specific	Your business location	Currency
	Germany Switzerland	EU R

- Fees.** The following fees will be charged for using the billing function provided and will be deducted directly from the transaction amount.

Fees per transaction <i>Fees consist of the specified percentage of the transaction amount plus a fixed amount.</i>				
	VISA/Mastercard		AMEX	SEPA
	National/European	Non-European		
Registered drivers (e.g. employees with private vehicles) Free choice of tariff by the operator	3 + fixed amount* / driver / month	4 + Fixed amount* / driver / month	4 + Fixed amount* / driver / month	1.5 + Fixed amount: 0.30 EUR / driver / month
Ad hoc drivers (e.g. customers/guests) Free choice of fare by the operator	3.1 + Fixed amount* / transaction** / driver	4.4 + Fixed amount* / transaction** / driver	4 + Fixed amount* / transaction** / driver	-
eRoaming Fixed rate	0.30 EUR/monthly payment			
Payment terminal (optional) Free choice of tariff for the operator	5.0% on the monthly amount (via the payment terminal) amount charged			

These fees include all fees incurred during transactions. The only exceptions are the exchange fees listed (2%). Fees in CHF may vary.

**The fixed amount ranges from €0.10 to €0.18. The exact amount depends on the secure procedure used: If a 3D Secure procedure is required, fees at the upper end of the range apply. If no secure procedure is required, fees at the lower end of the range apply.*

***Transaction takes place with every ad hoc charging process.*

Currency conversion fees		
Exchange fees apply when the currency of the payment method differs from the currency of the payout. Stripe retains the fees per transaction in the amount of the specified percentage of the transaction amount during the payment process (converted into the payout currency).		
Type	Location	Percentage
Currency conversion fees	EEA & Switzerland	2.00

Other fees	
Type	Fees
Payment terminal	20.00 EUR per month per payment terminal
Update of credit card holder	EUR 0.25 per successful credit card holder update
Dispute fees	<p>15.00 EUR or 15.00 CHF for each disputed payment that is not positive (credit cards)</p> <p>EUR 7.50 or CHF 10.00 for each disputed payment that is not positive (SEPA)</p>

2. Definitions. The terms used in this document have the following meanings:

- **Transaction amount** refers to the total amount traded for a transaction, i.e. the amount collected from the customer's chosen payment method.
- **Updating the credit card holder** activates automatic updates of the credit card holder's details and the card (e.g. billing address or expiry date). See https://stripe.com/docs/api#update_card.
- **Chargeback fees** are incurred when payments are disputed and, for example, refunds are initiated. These fees are not incurred if the dispute is resolved in favour of the account holder.

3. Confidentiality. This fee schedule is confidential and may not be shared without prior written consent.

4a. Sample calculation (DE). Three consumers, including one ad hoc driver and two invited drivers, charge a total of €70.00 in one month. In addition, eRoaming charging transactions by different users are billed at €45.00. The ad hoc driver and the registered driver 1 pay with a national/European Visa/Mastercard. A 3D Secure procedure is required. Total revenue: £115.00.

The operator is paid €112.42 (€).*** The payout

amount is calculated as follows:

Ad hoc driver charges	15.00 €	- 0.65 €	Transaction fees	=	14.35 €	Payout
eRoaming charging processes	45.00 €	- 0.30 €	Transaction fees	=	44.65 €	Payout
Registered driver 1 (credit card) charges	20.00 €	- 0.80 €	Transaction fees	=	19.20 €	Payout
Registered driver 2 (SEPA) charges	35.00 €	- 0.83 €	Transaction fees	=	34.12 €	Payout
Total income	115.00 €	- 2.68 €	Transaction fees	=	112.32 €	Payout amount

*** The amount for the ad hoc driver is debited immediately after the charging process, and the amounts for the invited drivers are debited at the end of the month. Payments to the specified business account are made once a month for the previous month.

eRoaming charging processes are billed on a monthly basis and then paid out to you as the operator at the contractually agreed rate. For more information on the Roaming Service Agreement, please refer to our [price list & service specifications at reev.com/legal](https://reev.com/legal).

For more information on billing for paid charging sessions, please refer to our [Help Centre article](#).