



OVERVIEW OF FEES (Status: 01.2025)

Provider	reev GmbH	
Services	The products and services of reev are made available via the reev Dashboard independently of the following fees. Transaction fees are only charged for active use (at least one transaction per month) of the billing function.	
Country specifics	Your business location	Currency
	Germany Switzerland	EUR CHF

- Fees.** The following fees are collected for the use of the billing function provided and are deducted directly from the transaction amount.

Fees per transaction <i>Fees are made up of the specified percentage per transaction amount plus a fixed amount.</i>				
	VISA/Mastercard		AMEX	SEPA
	National/ European	Non- European		
Registered drivers (e.g. employees with private vehicles) Free choice of tariff by the operator	3,1% + fixed amount* / driver / month	4,4% + fixed amount* / driver / month	4,8% + fixed amount* / driver / month	1,5% + fixed amount: EUR 0.30 / Driver / month
Ad hoc drivers (e.g. customers/guests) Free choice of tariff by the operator	3,1% + fixed amount* / transaction** / driver	4,4% + fixed amount* / transaction** / driver	4,8% + fixed amount* / transaction** / driver	-
eRoaming Fixed tariff	0.30 EUR/monthly payment			
Payment terminal (optional) Free choice of tariff of the Operator	5.0% on the monthly payment (via the payment terminal) Loaded quantity			

These fees include all fees incurred for transactions. The only exceptions are the listed exchange fees (2%). Fees in CHF may differ.

Disclaimer: Pure translation of the original document in German. In the event of discrepancy, inconsistency or conflict with the German version (in particular due to translation delays), the German version shall prevail.

*The fixed amount ranges from €0.10 - €0.18. The exact amount depends on the Secure procedure used: If a 3D Secure procedure is required, fees will be charged at the upper end of the range. If no secure procedure is required, fees will be charged at the lower end of the range.

**Transaction takes place with every ad hoc charging process.

Exchange fees		
<i>Exchange fees apply if the currency of the payment method differs from the currency of the payout. Stripe retains the fees per transaction in the amount of the specified percentage of the transaction amount during the payment process (converted into the currency of the payout).</i>		
Type	Place	Percentage
Exchange fees	EEA & Switzerland	2,00%

Other fees	
Type	Fees
Payment terminal	EUR 20.00 per month per payment terminal
Update of the credit card holder	EUR 0.25 per successful update of the credit card holder
Contestation fees	EUR 15.00 or CHF 15.00 for each contested payment that is not positive (credit cards)
	EUR 7.50 or CHF 10.00 for each contested payment that is not positive (SEPA)

2. Definitions. The terms used in this document have the following meaning:

- **Transaction amount** means the total amount traded for a transaction, i.e. the amount collected from the shopper's chosen means of payment.
- **Credit card holder update** activates automatic updates of the credit card holder and card data (e.g. billing address or validity). See https://stripe.com/docs/api#update_card.
- **Cancellation fees** are incurred if payments are contested and, for example, repayments are initiated. These fees are not incurred if the contestation is in favour of the account holder.

3. Confidentiality. This fee schedule must be treated confidentially and may not be shared without prior written consent.

4a. Example calculation (DE). Three consumers, including one ad hoc driver and two invited drivers, charge in one month for a total of €70.00. In addition, eRoaming charging processes of different users are billed in the amount of €45.00. The ad hoc driver and the registered driver 1 pay with a national/European Visa/Mastercard. A 3D Secure procedure is required.
Total amount of income € 115.00.

The operator will be paid €112.42.***

The payout amount is calculated as follows:

Ad hoc driver invites for	15,00 €	-	0,65 €	Transaction fees	=	14,35 €	Payout
eRoaming charging processes	45,00 €	-	0,30 €	Transaction fees	=	44,70 €	Payout
Registered driver 1 (K.Karte) loads for	20,00 €	-	0,80 €	Transaction fees	=	19,20 €	Payout
Registered driver 2 (SEPA) loads for	35,00 €	-	0,83 €	Transaction fees	=	34,17 €	Payout
Total revenue	115,00 €	-	2,58 €	Transaction fees	=	112,42 €	Amount paid out

*** The amount of the ad hoc driver will be debited directly after the loading process, the amounts of the invited drivers at the end of the month. Payments to the deposited business account are made once a month for the previous month.

eRoaming charging processes are billed monthly on a cumulative basis and subsequently paid out to you as the operator at the contractually agreed rate. You can find more information on the Roaming Service Agreement in our **price sheet & list of services** at reev.com/legal

You can find more information on the billing of chargeable charging processes in our [Help Centre article](#).